

MHCC Select 2008 CCHIT EHR Vendors

Reference Report:

Aggregate results of survey responses

Reference Survey

How long have you used the EHR from [Vendor's Name]? _____ (months/years)

The following questions are rated 1-5, where 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent.

How would you rate benefit of the EHR to your practice? 1 - 2 - 3 - 4 - 5 - N/A

Using the same 1-5 scale, how would you rate your satisfaction with the EHRs ability to:

1)Review patient charts 1 - 2 - 3 - 4 - 5 - N/A

2)Update and document in patient charts 1 - 2 - 3 - 4 - 5 - N/A

3)Order tests and review results 1 - 2 - 3 - 4 - 5 - N/A

4)Prescribe electronically 1 - 2 - 3 - 4 - 5 - N/A

5)Clinical decision support (e.g., drug warnings, preventative care reminders, etc.) 1 - 2 - 3 - 4 - 5 - N/A

6)Clinical/quality reporting (e.g., pay-for-performance, Bridges to Excellence, etc.) 1 - 2 - 3 - 4 - 5 - N/A

Again, using the same 1-5 scale, how would you rate the vendor on:

1)Implementation 1 - 2 - 3 - 4 - 5 - N/A

2)Training 1 - 2 - 3 - 4 - 5 - N/A

3)Support 1 - 2 - 3 - 4 - 5 - N/A

4)Service 1 - 2 - 3 - 4 - 5 - N/A

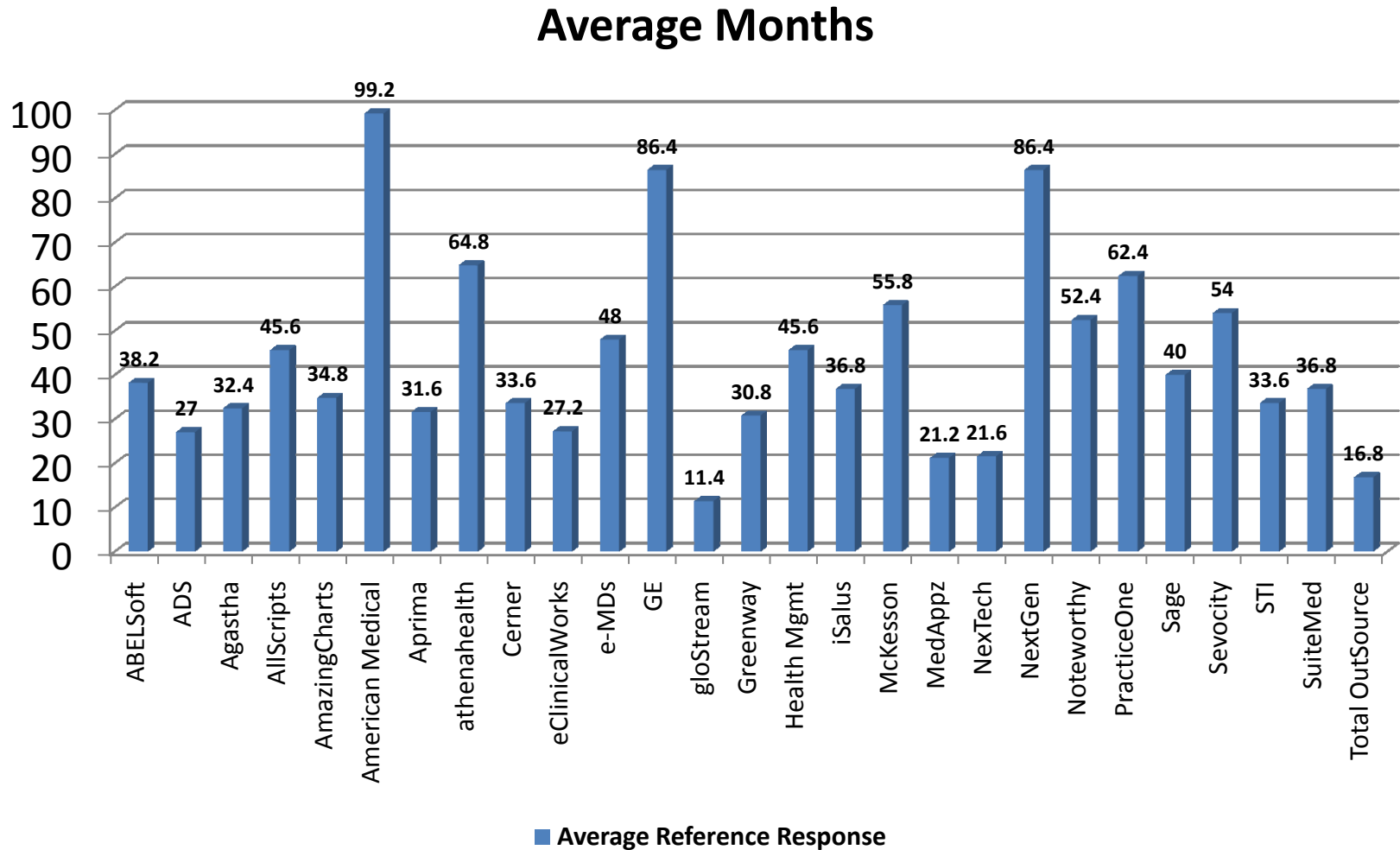
Would you purchase this system again? ☐ Yes ☐ No

Would you purchase from the same vendor again? ☐ Yes ☐ No

Product Evaluations

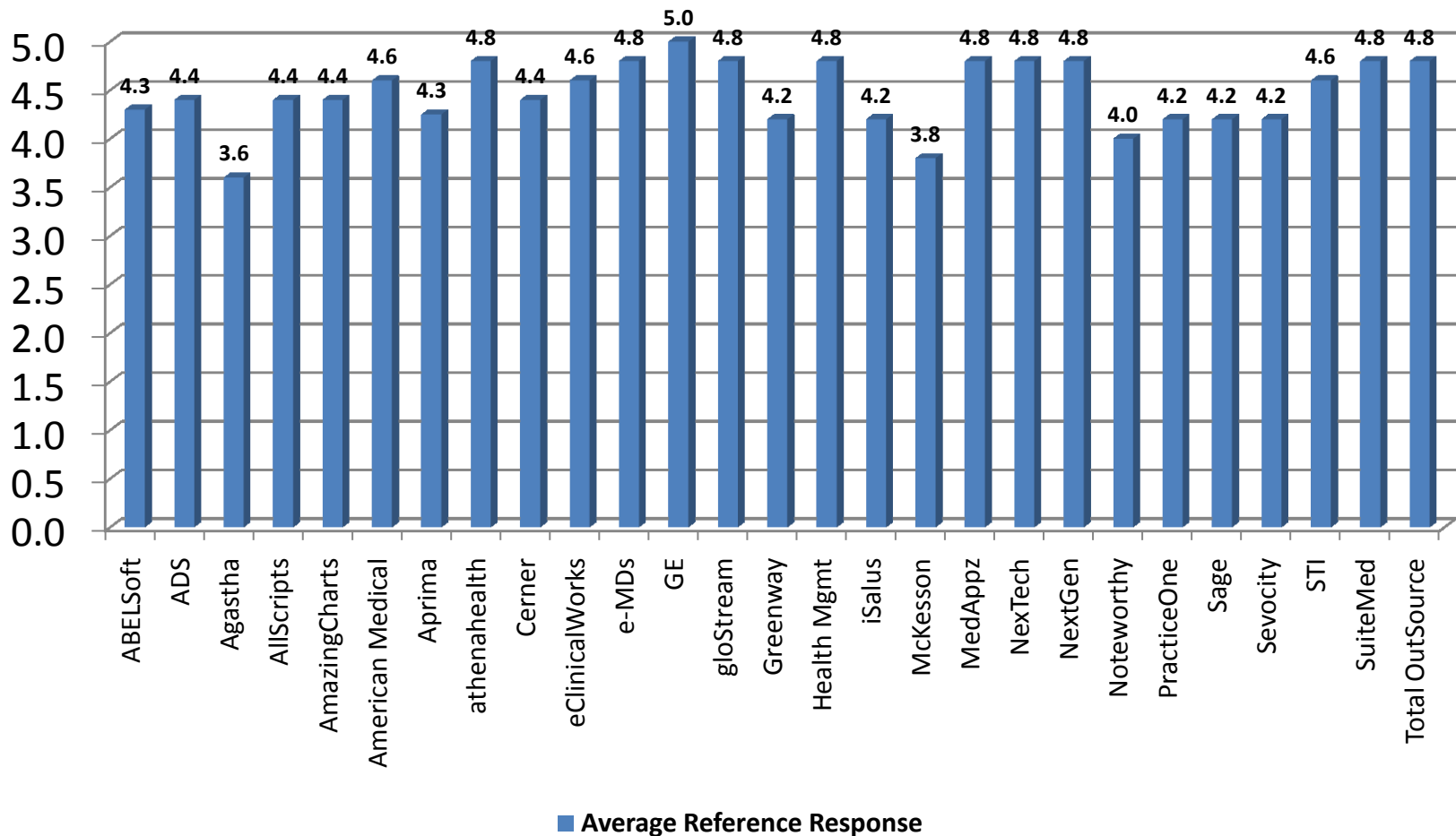
Aggregate of survey responses

How long have you used the EHR?



All information obtained from references provided by vendors.

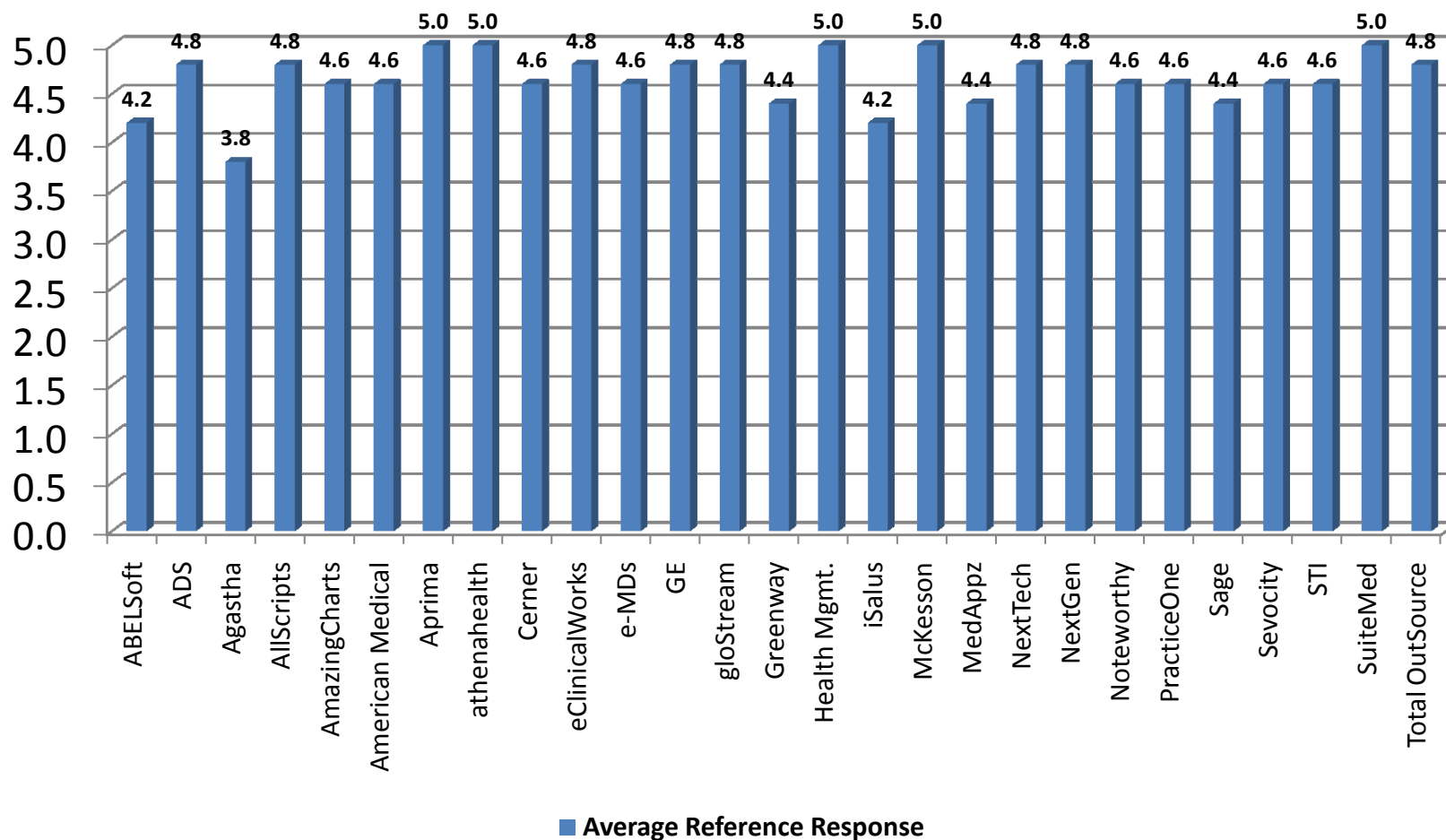
How would you rate the benefit of the EHR for your practice?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

All information obtained from references provided by vendors.

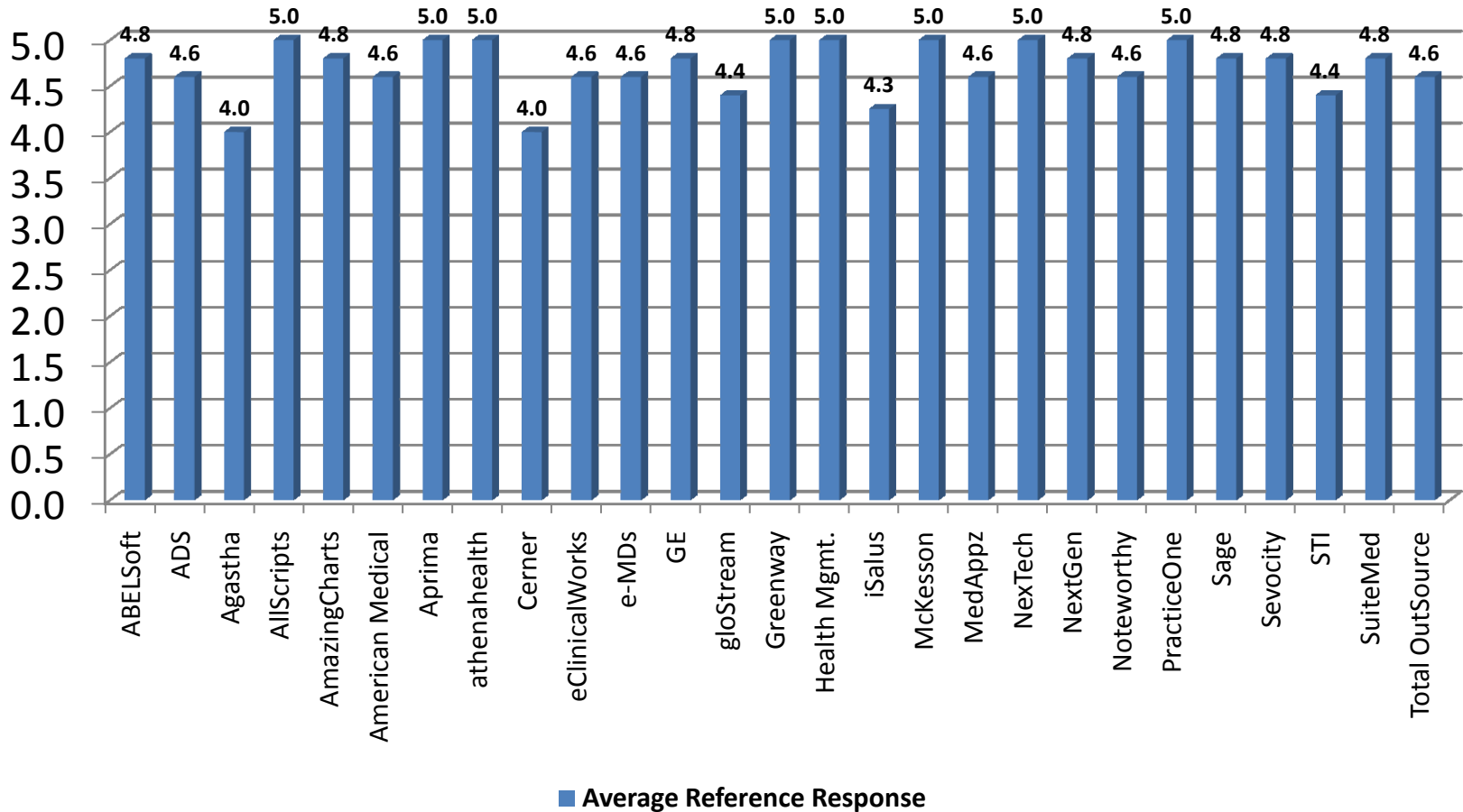
How would you rate your satisfaction with the EHRs ability to review patient charts?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

All information obtained from references provided by vendors.

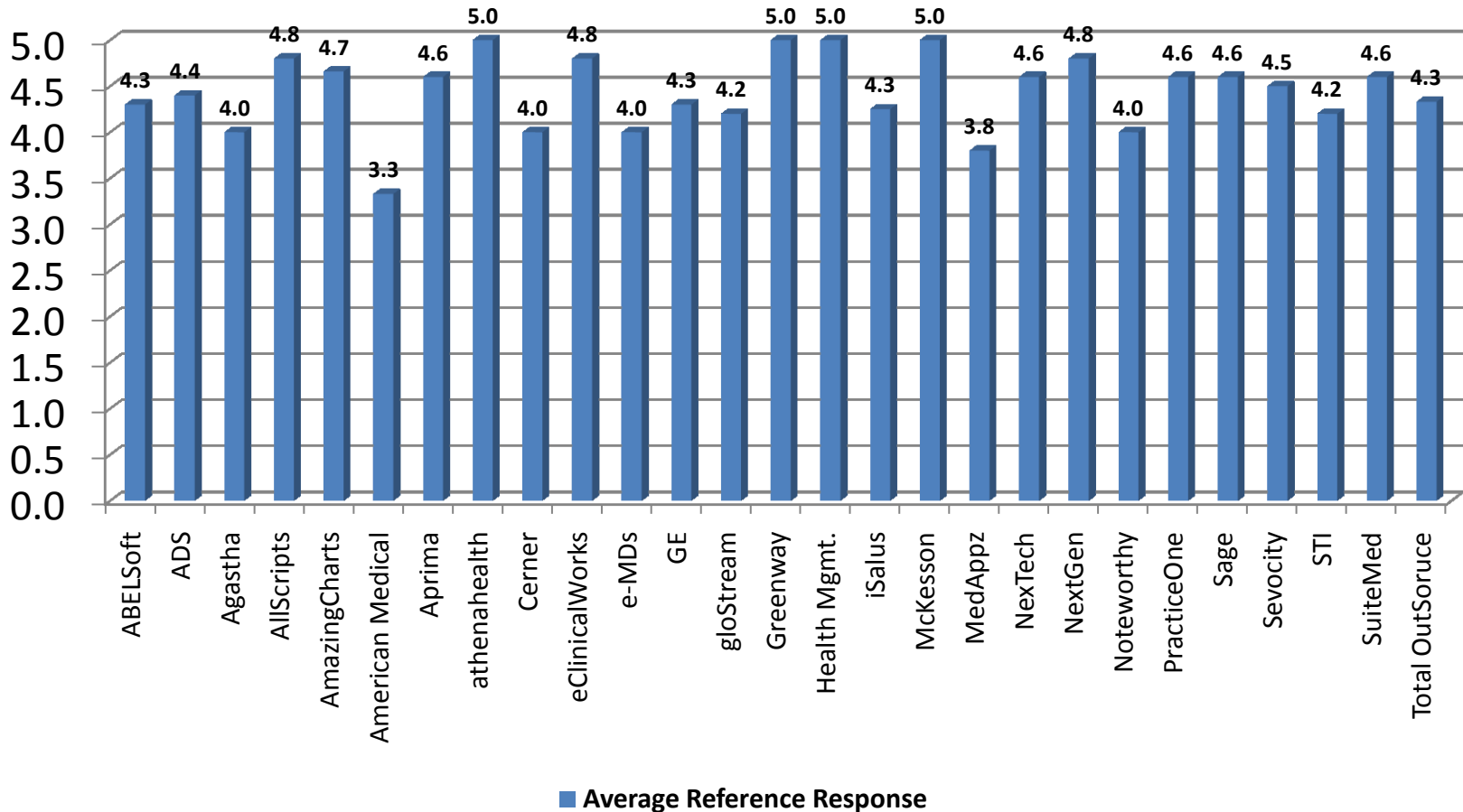
How would you rate your satisfaction with the EHRs ability to update and document in patient charts?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

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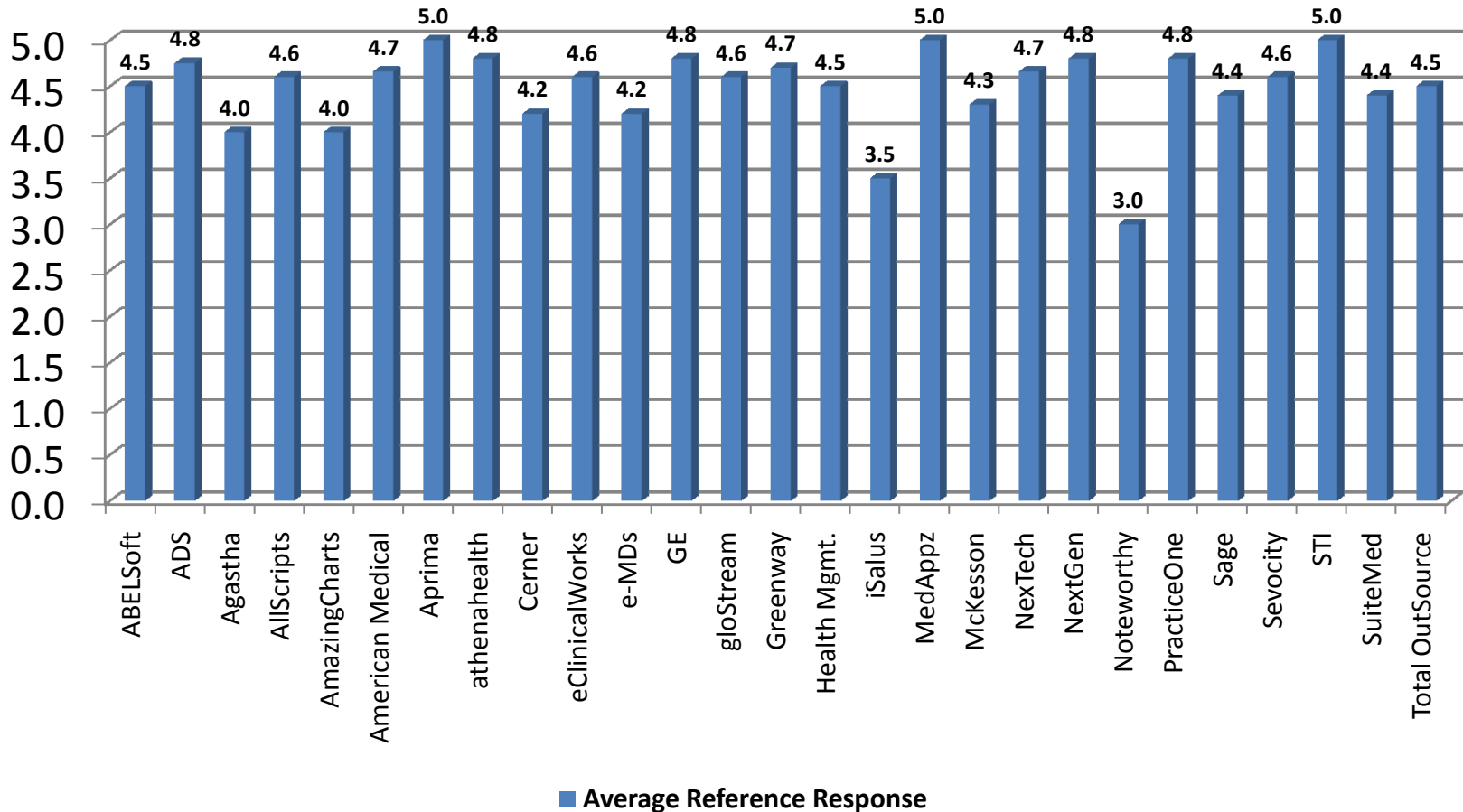
How would you rate your satisfaction with the EHRs ability to order tests and review results?



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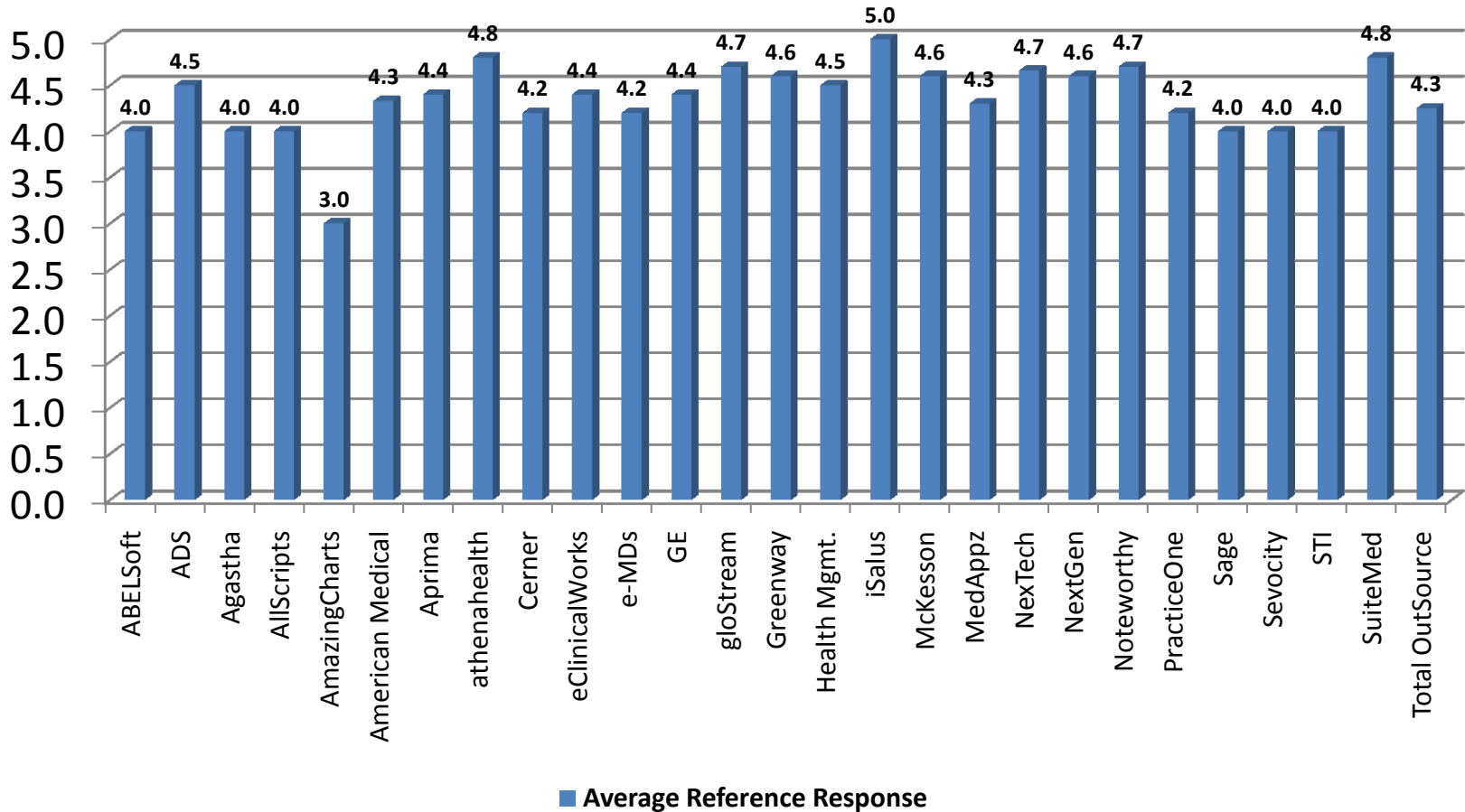
How would you rate your satisfaction with the EHRs ability to prescribe electronically?



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How would you rate your satisfaction with the EHRs ability regarding clinical decision support? (e.g., drug warnings, preventative care reminders)

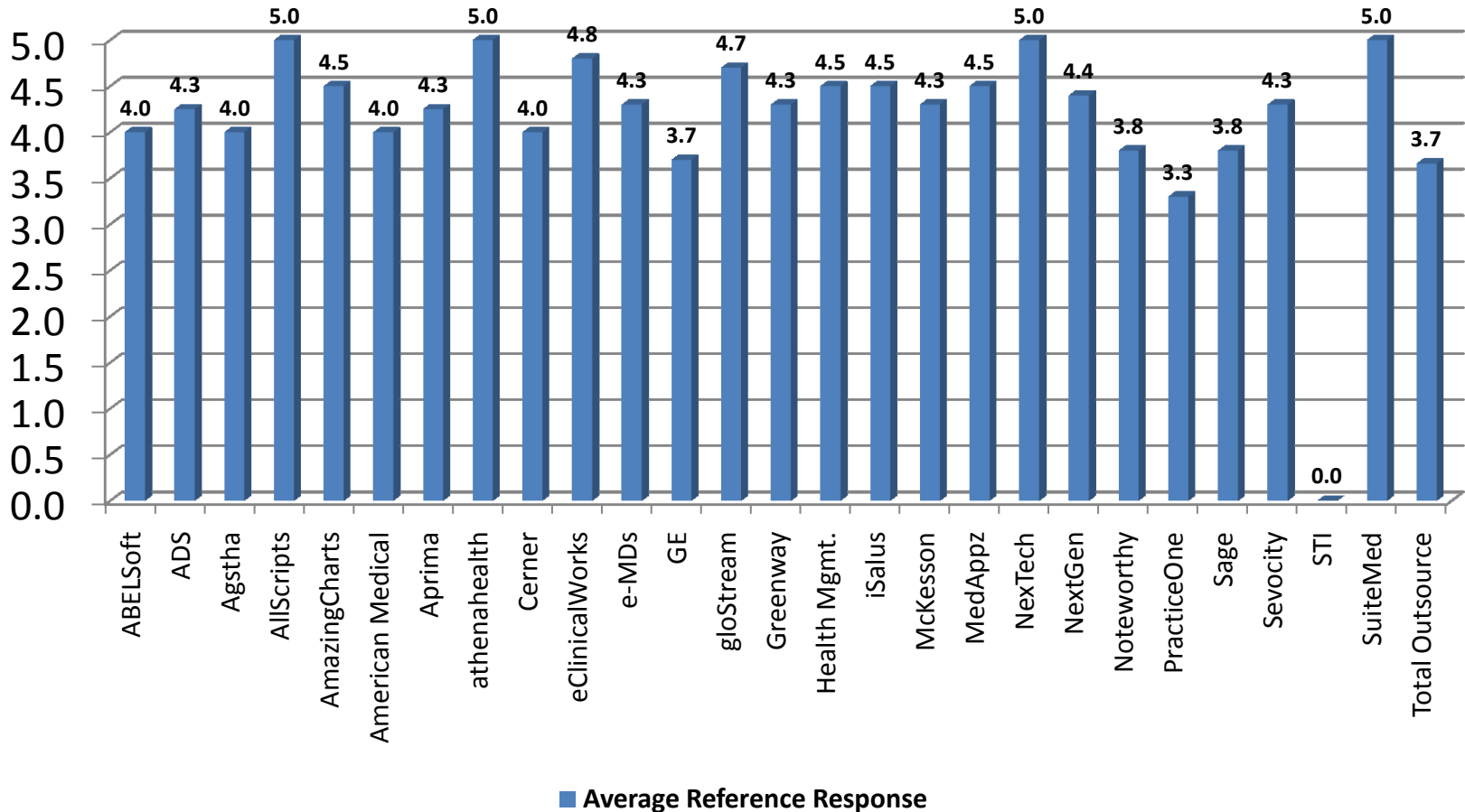


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How would you rate your satisfaction with the EHRs ability for clinical and quality reporting?

(e.g., physician analysis of patient population, P4P, Bridges to Excellence, etc.)



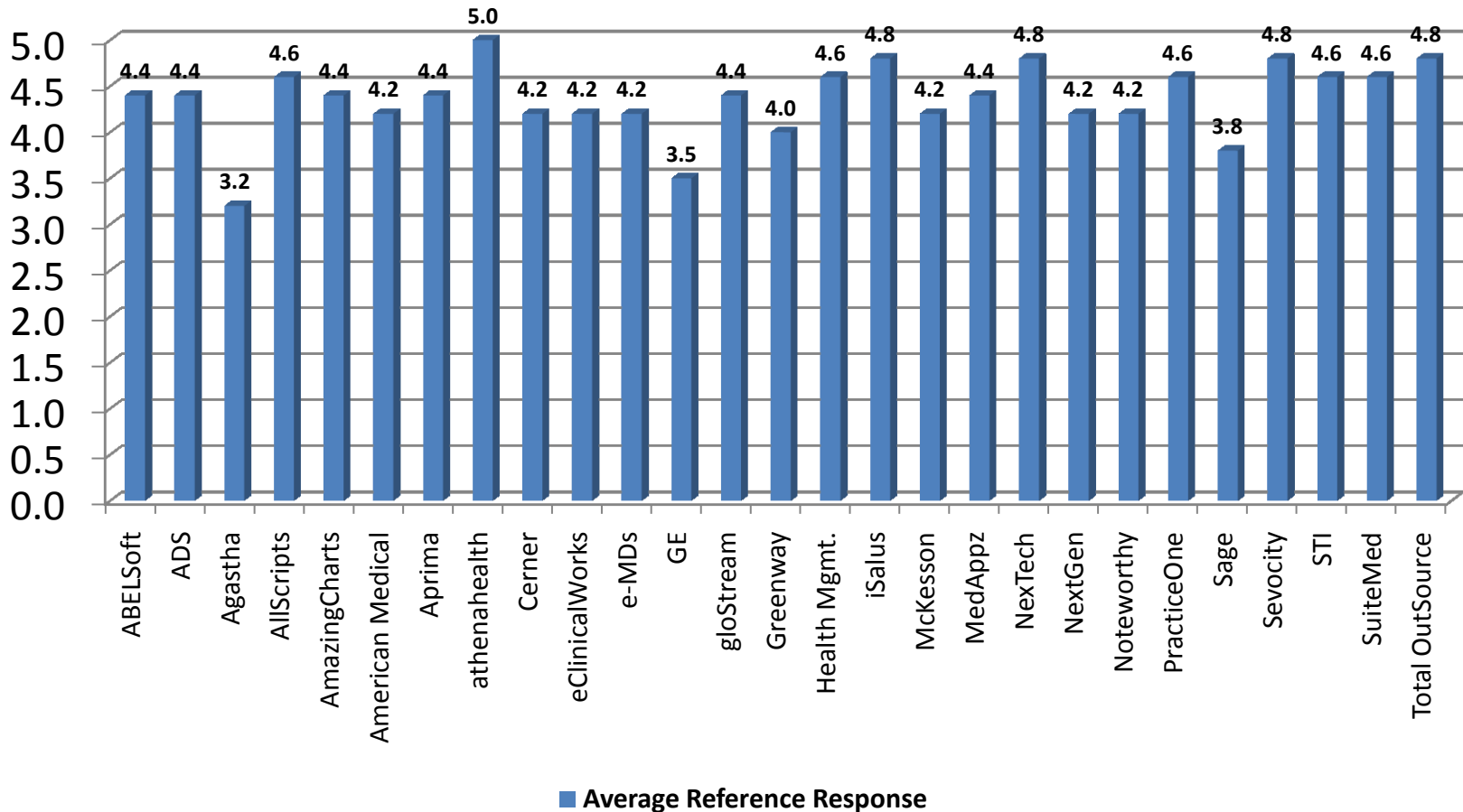
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Vendor Evaluations

Aggregate of survey responses

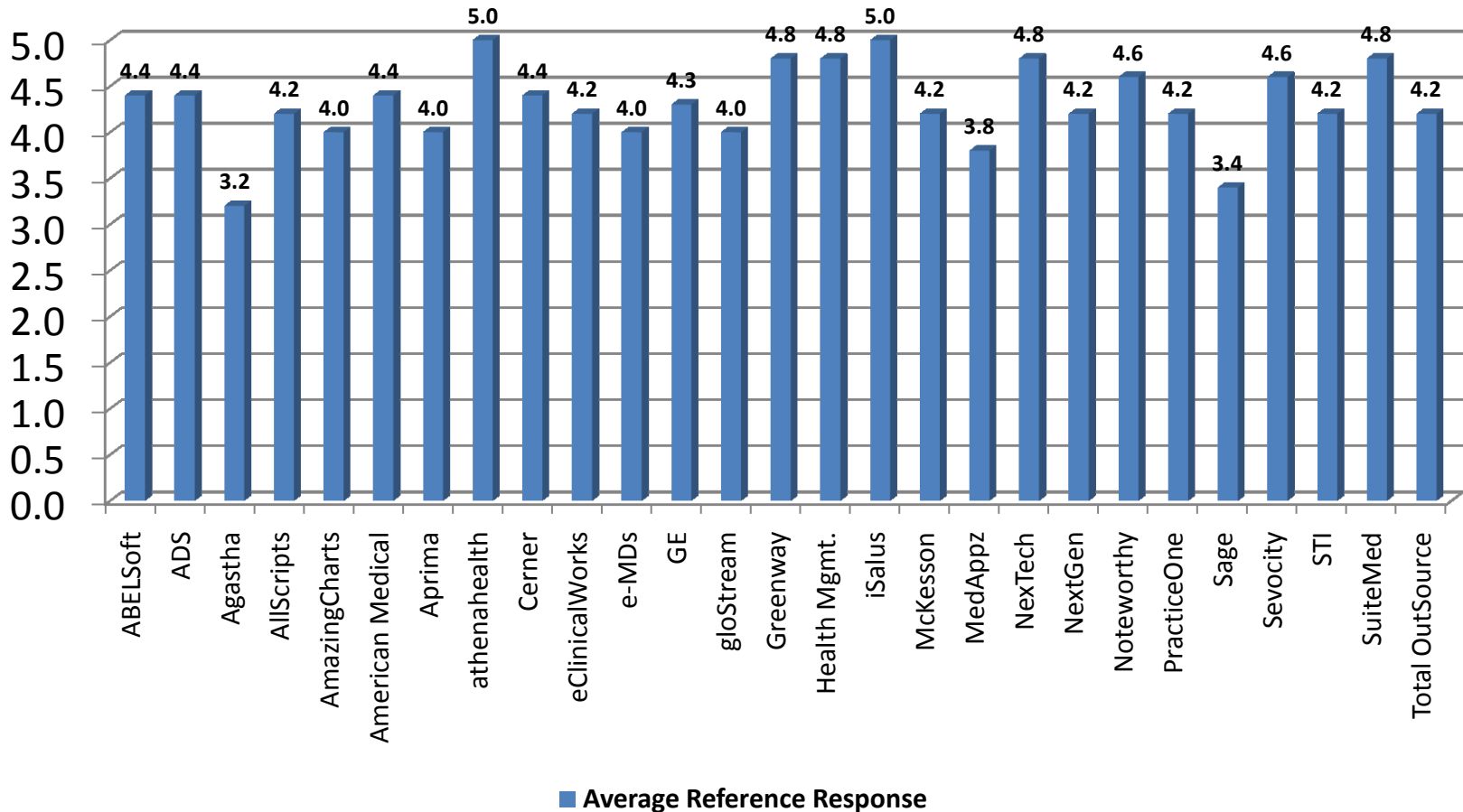
How would you rate the vendor on implementation?



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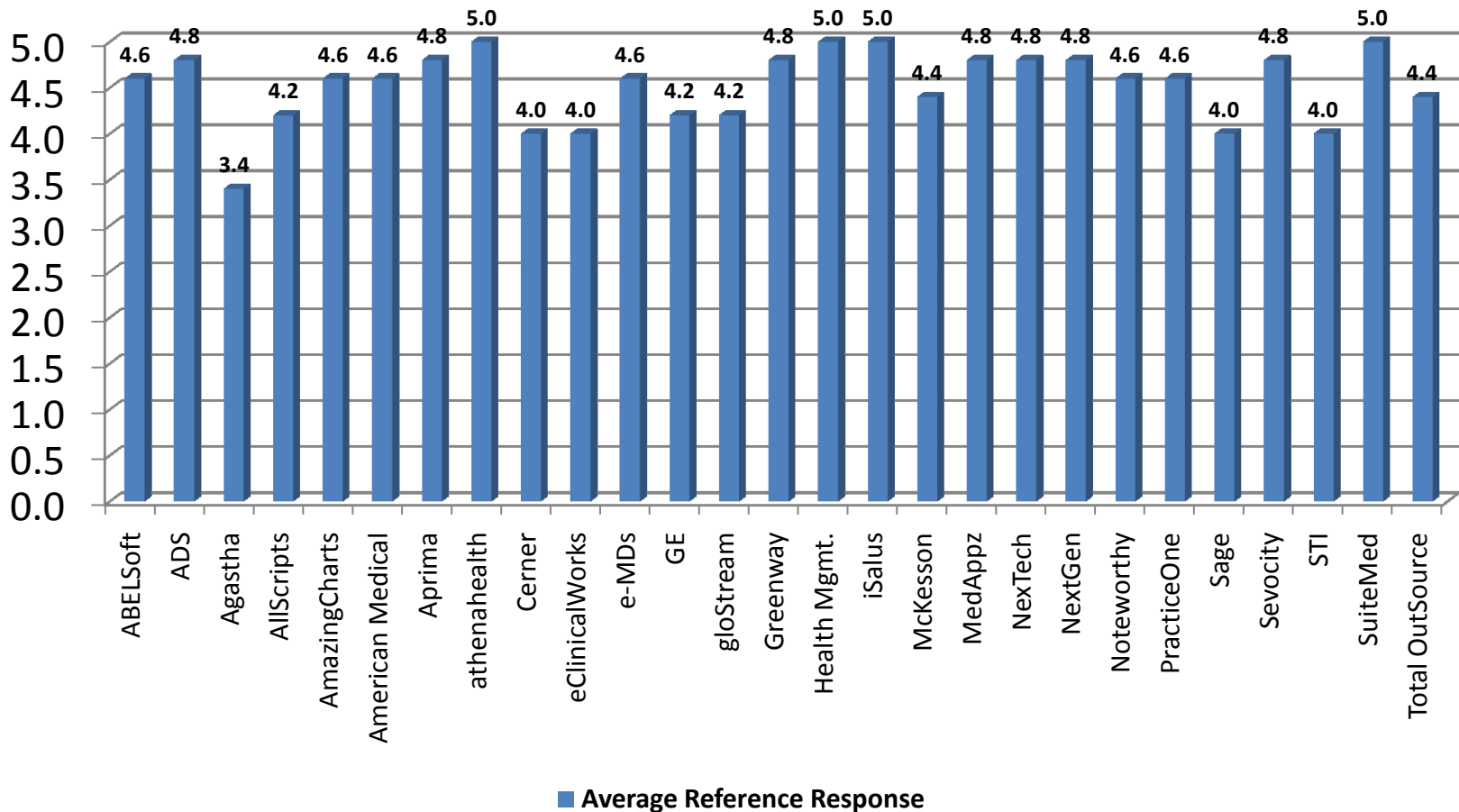
How would you rate the vendor on training?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

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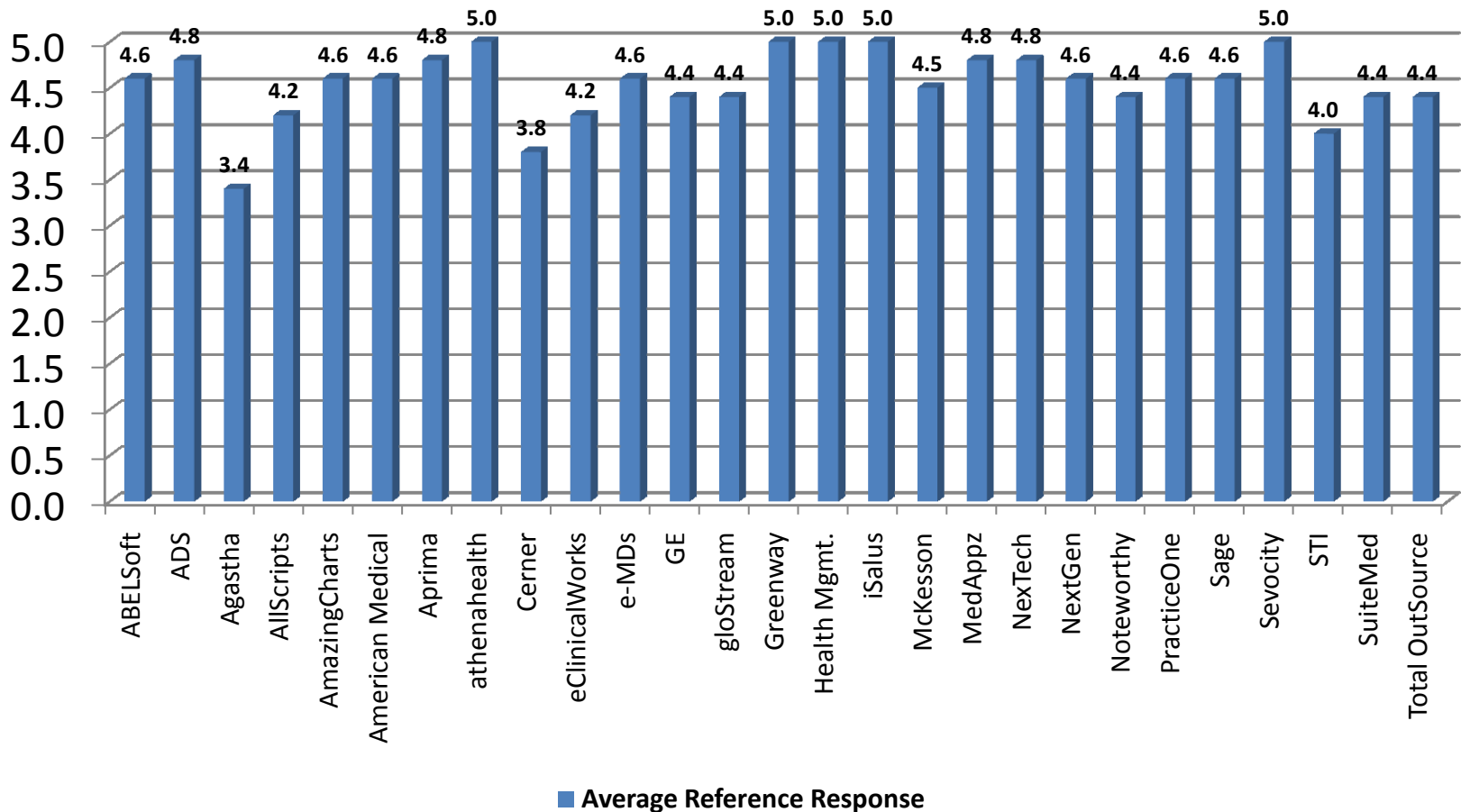
How would you rate the vendor on support?



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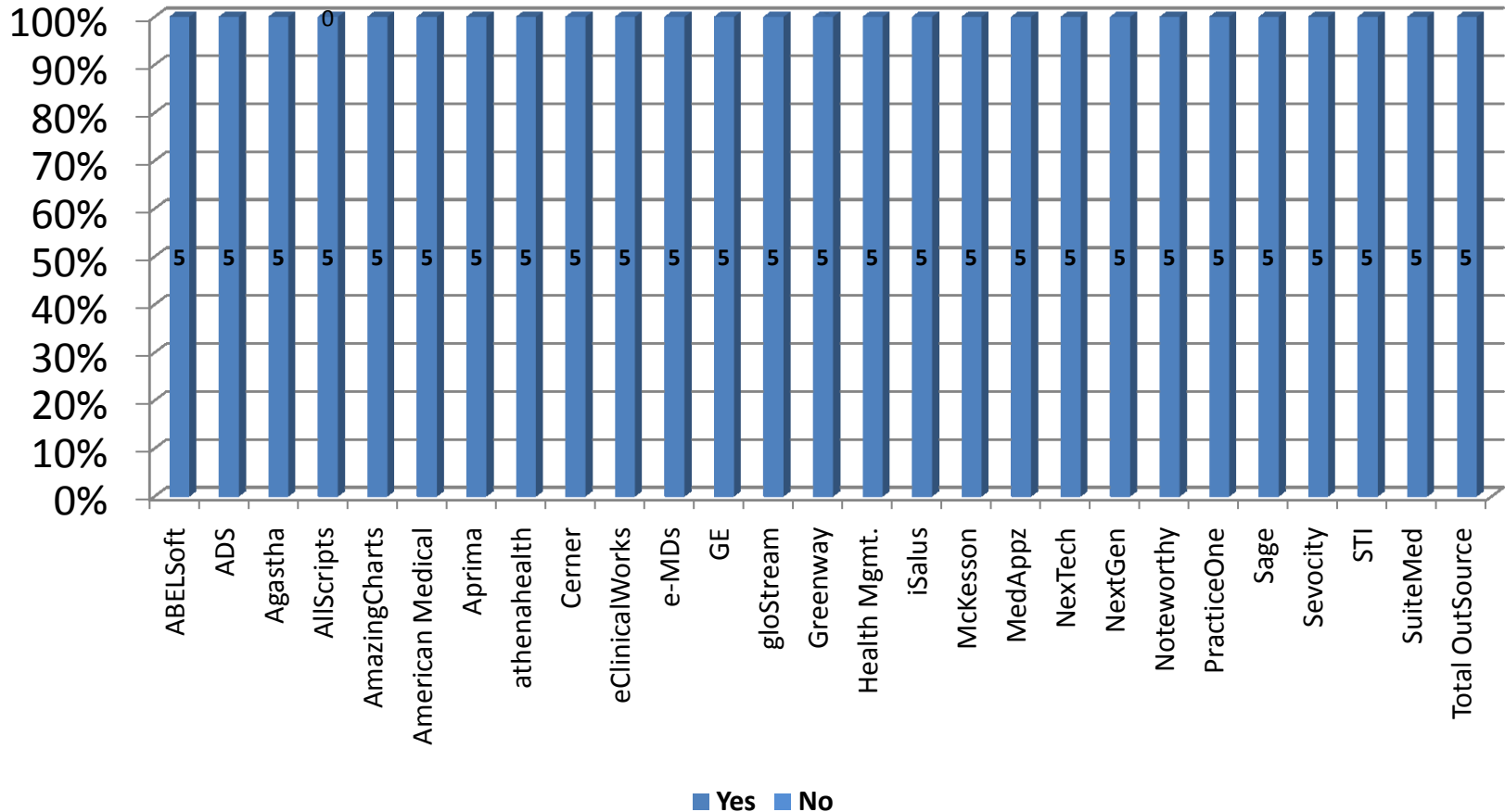
How would you rate the vendor on service?



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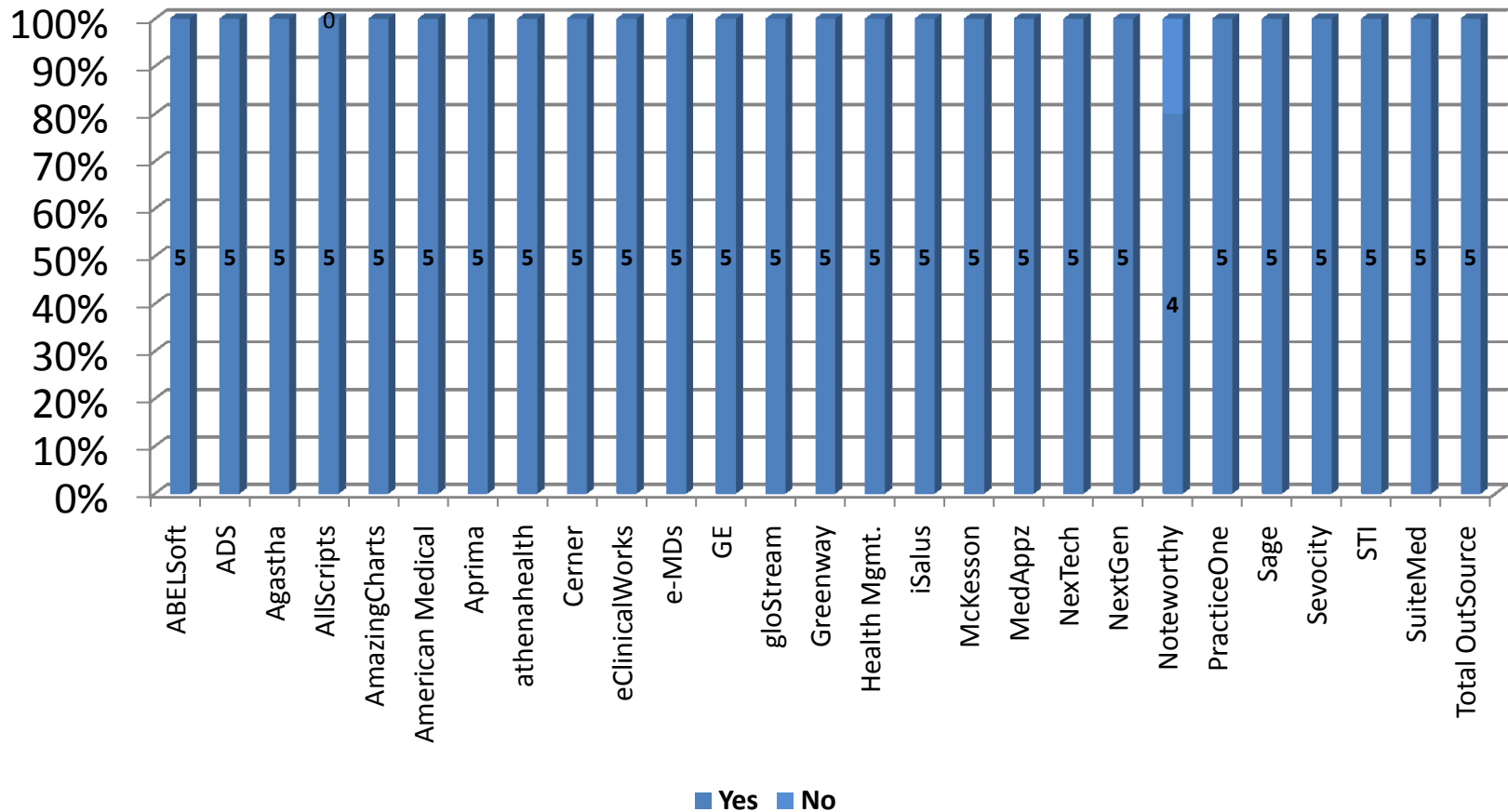
Would you purchase this system again?



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All information obtained from references provided by vendors.

Would you purchase from the same vendor again?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

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For more information visit:

<http://mhcc.maryland.gov/electronichealth/ehr/cchitehrvendors.html>

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